

08 November 2023

PNG Immigration and Citizenship Authority  
PO Box 1790  
Boroko  
National Capital District

**Attention: Mr. Stanis Hulahau, Chief Immigration Officer**

Dear CMO,

**Subject: NOTICE FOR CEASING SERVICES TO THE RRA CLIENTS**

We are writing to you to collectively express our grave concerns regarding the ongoing viability of the refugee humanitarian program.

We are formally notifying PNG ICA that, as payments have not been received since the 1<sup>st</sup> of November 2022, you are in breach of contract. We have in the past requested that you provide us with a detailed response and commitment to payment for all outstanding service fees, however, we have yet to receive a response from your office.

We, as service providers have no other recourse than to withhold all contracted services until all outstanding payments have been resolved. This will commence on the morning of the 23<sup>rd</sup> of November 2023.

All access to services provided by us will cease from this date, which include the accommodation that they currently occupy, all transport services, payments of allowance, security services, provision of food and grocery vouchers and provision of immigration advice and client connect services.

We regret the necessity of such action and would all prefer to work in an open and collaborative manner. But the many assurances we have received of payment being imminent has not yielded any result, and as such our collective ability to work in trust has been diminished. We urge you to take appropriate action and resolve this situation as a matter of priority as none of us wish to see the nation of PNG to be seen to be failing a very vulnerable group of people who have been placed under our care and protection.

Yours sincerely,

Col Sandeep, CEO PIH, Provider of health, mental health, and welfare services.  
Mr. Johnny Philips, Managing Director Citi Serviced Apartments, Accommodation provider.  
Mr. James Haralu, Manager Esi Logistics, Transport Services.  
Mr. Ted Tasion, CEO MRT Holdings, Accommodation services.  
Mr. Andy Bawa, CEO HOMA Security, Security and liaison services.  
Mr. Allan Pitil, Manager Namora, Food services and allowances.  
Mr. Moses Maladina, Director Chatswood, Immigration services and Client connect services.

CC: Prime Minister of Papua New Guinea, Hon. James Marape, M.P.  
Deputy Prime Minister, Minister for Lands and Minister for Immigration, Hon. John Rosso, M.P.  
Minister for Internal Security, Hon. Peter Tsiamalili Jr., M.P.